

Lesson Terms & Conditions

We have created what we believe to be a fair, customer friendly fee system. We understand the dynamic nature of schools, families and young children and so put in the time to offer flexibility in the way we receive and manage payments.

Our lessons are charged per 30 minute session paid directly to us from parents/carers. Please contact us to find the current price per lesson at your child's school. Lessons are payable half termly or spread over 12 smaller monthly payments as a standing order. This enables flexibility for parents and children. Within this we offer a generous payment window. In practise this means payment for a half term can be made anytime from you receiving the SMS payment reminder up to the completion of week 4 of the half term. This is designed to offer a payment window of over a month to match monthly salaries/wages in order to help families with cash flow. We do not provide physical or electronic invoices for our services.

When your child takes part in a performance it will usually be on a normal lesson day. In this instance the performance will act as a substitute for the lesson and so will be payable as normal.

- You will not be charged for any lessons that fall on days where school is closed, such as bank holidays and staff training days.
- We offer up to 2 credit lessons per academic year where children miss a lesson due to a requirement by the school for them to undertake other activities. For example, a school trip. These will be credited to you in the form of a reduction in the charge for the following half term. For example if you are owed 1 credit lesson for a half term you will pay a lesson less for the next half term to compensate you.
- Where children are absent from a lesson due to other reasons, payment will be required.
- After you have signed your child up via our online sign up form, lessons will commence from the date detailed in our SMS message that will be sent to you prior to the first lesson.
- Lessons continue until cancelled by contacting us via text message/email. If cancelled during a half term then the charge for the full half term will be payable.

Please do get in touch if you have any other questions or queries.

Yours Sincerely,

A handwritten signature in black ink that reads 'Paul Curtis'.

Paul Curtis
Company Director



Yorkshire
Prestige Awards
2023/24 WINNER
Music tuition
business
of the year

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